

AIR FREIGHT CLEARANCES EXPLAINED

A package is sent from overseas to Australia
The package arrives at the airline terminal



If goods are under \$1000 AUD then no tax is payable.

HOORAY!

Regardless of the value of the goods you require a customs broker to clear the goods through customs and quarantine
Email info@customs.melbourne for a quote

If goods are over \$1000 AUD then duty and/or GST is payable



Melbourne Customs Broker need 3 things to proceed (email to info@customs.melbourne)



1
A commercial invoice for the goods

+



2
Air Waybill Document

+



3
Authorisation form
([download here](#))



SCENARIO 1
Shipment is released by Customs AND Quarantine

You collect goods from the Airport OR we can deliver them to you



SCENARIO 2
Shipment is released by Customs but NOT Quarantine

We collect goods from the Airport and take to Quarantine for inspection

You collect goods from Quarantine depot OR we can deliver them to you



SCENARIO 3
Shipment is NOT released by Customs AND Quarantine

Wait for Customs to assess package

We take your package to Quarantine for inspection

You collect goods from Quarantine depot OR we can deliver them to you

